

Benefits Contacts

The following chart includes the phone numbers, websites and/or Mobile App information for the APTIM Benefits Marketplace, the benefits administrators and insurance companies.

Benefit plan(s)	Administrator/contact	Phone number(s)	Website and/or Mobile App
All APTIM Health & Welfare Benefits	APTIM Benefits Marketplace	1-833-476-2342 Monday through Friday from 8 a.m. – 5 p.m. CT	digital.alight.com/aptim Download the Alight Mobile app: Apple App Store or Google Play
General HR-related Questions	HR Service Desk	1-833-278-4643 and select option 3 for HR; Monday through Thursday from 7:30 a.m. – 5 p.m. and Fridays from 7:30 to noon CT	HRQuestions@aptim.com
Leaves of Absence	APTIM		leaves@aptim.com
Medical	Aetna	1-855-496-6289	aetna.com
	BCBS of Hawaii (HMSA)	1-800-651-4672 or 1-808-948-6121	members.hmsa.com
	BCBS of Texas	1-877-217-7986	bcbstx.com/member/register
	Cigna	1-855-694-9638	my.cigna.com
	Cigna–CA	1-855-694-9638	my.cigna.com
	Dean/Prevea360	1-877-232-9375	aon.deanhealthplan.com
	Health Net	1-888-926-1692	healthnet.com/myaon
	Kaiser–CA	1-877-580-6125 before you are a member; 1-800-464-4000 once you are a member	kp.org
	Kaiser–CO	1-877-580-6125 before you are a member; 1-303-338-3800 once you are a member	kp.org
	Kaiser–GA	1-877-580-6125 before you are a member; 1-888-865-5813 or 404-261-2590 once you are a member	kp.org
	Kaiser–HI	1-877-580-6125 before you are a member; 1-808-432-5955 once you are a member	kp.org
	Kaiser–MAS	1-877-580-6125 before you are a member; 1-800-777-7902 once you are a member	kp.org
	Kaiser–NW	1-877-580-6125 before you are a member; 1-800-813-2000 once you are a member	kp.org
	Kaiser–WA	1-855-407-0900	kp.org
	Medical Mutual	1-800-677-8028 before you are a member; 1-800-541-2770 once you are a member	member.medmutual.com
	Priority Health	1-833-207-3211	member.priorityhealth.com/login
	United	1-888-297-0878	myuhc.com
	UPMC	1-844-252-0690	upmchealthplan.com/members

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Dental	Aetna	1-855-496-6289	aetna.com
	Cigna	1-855-694-9638	my.cigna.com
	Delta Dental–CA	1-800-503-4162 before you are a member; 1-800-471-7614 once you are a member	deltadentalins.com
	DeltaCare USA Platinum	1-800-503-4162 before you are a member; 1-800-471-7614 once you are a member	deltadentalins.com
	MetLife	1-888-309-5526	metlife.com/mybenefits
	United	1-888-571-5218	myuhc.com
Vision	EyeMed	1-844-739-9837	eyemedvisioncare.com/member/public/login.emvc
	MetLife	1-888-309-5526	metlife.com/mybenefits
	United	1-888-571-5218	myuhcvision.com
	VSP	1-877-478-7559	vsp.com/signon.html
Employee Assistance Program (EAP)	ComPsych Guidance Resources Worldwide	1-866-207-5157 (US) 1-866-641-3847 (Canada)	guidanceresources.com/groWeb/login/login.xhtml Web ID: APTIM
TRICARE	Selman	1-800-638-2610	info.selmanco.com/aptim
Health Savings Account (HSA)	Bank of America	1-866-791-0250	myhealth.bankofamerica.com or through your APTIM 401(k) login at benefits.ml.com
Flexible Spending Accounts (FSAs)	Alight Smart-Choice Accounts	1-833-476-2342 and follow the prompts	digital.alight.com/aptim or Alight Smart-Choice Accounts app
Life Insurance and AD&D	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits
Travel Accident	AIG	1-877-244-6871 (within US) 1-715-346-0859 (outside US)	aig.com/us/travelguardassistance Policy Holder: APTIM Holding Corp. Policy Number: GTP 00009155203
Commuter Benefits	Alight Smart-Choice Accounts	1-833-476-2342 and follow the prompts	digital.alight.com/aptim or Alight Smart-Choice Accounts app
Salary Continuation Plan (salaried employees)	APTIM		leaves@aptim.com
Short-Term Disability (STD) Claim Initiation (hourly/craft employees)	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits
STD Buy-Up Option (salaried employees)	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits
Long-Term Disability (LTD)	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits

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LTD Buy-Up Option <i>(salaried employees)</i>	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits
Medical Benefits Abroad	Cigna	1-800-243-1348	cignaenvoy.com
Accident Insurance, Critical Illness & Hospital Indemnity Insurance	Prudential	1-800-842-1718 ABA Phone: 1-877-367-7781	prudential.com/mybenefits
Identity Theft Protection Plan	Allstate Identity Protection	1-800-789-2720	myaip.com/exchangeap